

# Cancellation Policy

**1<sup>st</sup> time offense:** If you fail to show up or cancel within 24 hours of your appointment (48 hours for surgery), we will require a deposit in the amount of your office visit in order to schedule a second appointment.

If you come to the second appointment, the deposit will be applied to that bill.

**2<sup>nd</sup> time offense:** If you fail to show or cancel for a second time in a row, we will keep that deposit and require another deposit if you choose to schedule a third time.

Thank you for choosing *Veterinary Associates*